

CLARIFICATIONS FOR OPEN NATIONAL TENDER NO. KNBS/ONT/07/2025-2026: SUPPLY, DELIVERY & INSTALLATION OF SERVER FOR ILFS

The following are responses to clarifications sought in connection with the above mentioned subject

Questions	Answers
1. How many physical servers do you want to license.	
2. How many CPUs per server?	
3. How many Cores per CPU in each Server?	
4. Which product do you need? (e.g vSphere Foundation/ vSphere Standard / vSphere Essentials Plus)	
5. Do you also need add-on? If yes, please specify the product. (e.g vSAN/ SRM)	
6. How many years of support/subscription do you need? (1yr / 3yrs / 5yrs)	
7. Will these licenses be on the same site or different sites.	

Please refer to the specification in the tender document and its extract is below.

Item	Details	Quantity Installed
Form factor	2U rack 2.5" Chassis with up to 8 Hard Drives	1
Warranty	Basic Next Business Day 36 Months, 36 Month(s)	1
Note: The Above are indicative MINIMUM Specifications Only. Vendor must meet or exceed specifications. Original Detailed and Highlighted Product Brochure's must be attached along with the written specifications.		Mandatory



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CLARIFICATIONS FOR OPEN NATIONAL TENDER NO. KNBS/ONT/05/2025-2026: PROVISION AND SUPPORT SERVICES FOR MICROSOFT OFFICE 365 LICENSES

The following are responses to clarifications sought in connection with the above mentioned subject

S/NO.	ISSUES RAISED BY POTENTIAL BIDDERS	RESPONSE
1.	Windows Server 2022 Datacenter Edition (Service Line No. 4 – QTY: 8). The tender specifies a quantity of 8 under "Datacenter Edition (Core-based)." Microsoft licenses Windows Server Datacenter in 2-core packs. Kindly clarify whether the quantity of 8 refers to: (a) 8 individual 2-core license packs (totaling 16 cores); or (b) (b) 8 cores to be licensed, requiring 4 individual 2-core packs.	Yes 8 - 2 core license packs Not applicable
2.	SQL Server 2022 Standard Edition (Service Line No. 6 – QTY: 4). Similarly, the tender specifies a quantity of 4 under "Standard Edition (core-based)." Microsoft licenses SQL Server Standard in 2-core packs with a minimum of 4 cores per server. Kindly clarify whether the quantity of 4 refers to: (a) 4 individual 2-core license packs (totaling 8 cores); or (b) (b) 4 cores to be licensed, requiring 2 individual 2-core packs.	Yes 4 - 2 core license packs Not applicable
3.	Windows 11 Pro & Windows Enterprise Upgrade (Service Line No. 9 – QTY: 200). Kindly confirm whether these are to be quoted as: (a) Full OEM licenses for new devices; or (b) (b) Upgrade licenses for devices that already have a qualifying Windows operating system pre-installed.	Both for new and upgrade of existing Both for new and upgrade of existing

S/NO.	ISSUES RAISED BY POTENTIAL BIDDERS	RESPONSE
4.	Software Assurance (SA). Kindly clarify whether Software Assurance is required for the on premise perpetual licenses (Windows Server 2022, SQL Server 2022, and associated CALs), or whether standalone perpetual licenses without SA are acceptable.	Software assurance is required
5.	Support Services. The tender references provision and support services. Kindly confirm whether the cost of support and maintenance for the 12-month contract period should be included within the unit prices quoted in the Priced Activity Schedule, or whether support services should be quoted as a separate line item.	Support should be quoted as a different line item
6.	Preferred Licensing Channel. Kindly confirm whether KNBS has a preference for the Microsoft licensing channel to be used, for example CSP (Cloud Solution Provider), Open Value, or MPSA (Microsoft Products and Services Agreement).	No preference



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