

CLARIFICATIONS FOR TENDER NO. KNBS/ONT/24/2020-2021: PROVISION OF MEDICAL INSURANCE COVER TO KNBS STAFF

S/ No.	ISSUES RAISED BY POTENTIAL BIDDERS	RESPONSE
1	We wish to seek clarification on membership and their cover Limits as per the attached template as it's not clear in the tender. Advise the level which the 402 Staff, 16 Interns & 4 Board Members fall.	Refer to TORS and the KNBS 2021/2022 Medical List
2	The actual family sizes per level 1-4 and level 5-11, that is how many employees fall in each category as per page 64	Refer to TORS and the KNBS 2021/2022 Medical List
3	Clarification on benefit limits for board members and interns	Refer to TORS and the KNBS 2021/2022 Medical List
4	Current claim experience	Send an email to hr@knbs.or.ke requesting for the information
5	Confirm that the tender is open to Medical Insurance Providers	Refer to TORS and evaluation criteria for our requirements
6	Confirm if Insurance Brokerage Firms are eligible to participate	Refer to TORS and evaluation criteria for our requirements
7	Will the requirements be amended to suit the broker too for example valid membership from Association of Kenya Insurers (AKI) certified by the commissioner of oaths or an advocate?	Refer to TORS and evaluation criteria for our requirements.



Macdonald G. Obudho, MBS
DIRECTOR GENERAL